Ontario Telephone Service Commission

Ontario

Annual Report 1986

Ontario

Office of the
Minister

Ministry of
Transportation &
Communications

416/965-2101

Ferguson Block
Queen's Park
Toronto Ontario

The Honourable L. M. Alexander, PC, QC, C.St.J, BA
Lieutenant Governor of Ontario
Legislative Building
Queen's Park, Ontario

MAY IT PLEASE YOUR HONOUR

I beg leave to present the 1986 Annual Report of the Ontario Telephone Service Commission for the year ending December 31, 1986.

Respectfully submitted,

Ed Fulton
Minister

Ontario

Ontario
Telephone Service
Commission

Suite 200
3625 Dufferin St.
Downsview Ontario
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December 31, 1986

The Honourable Ed Fulton
Minister of Transportation and Communications
3rd Floor, Ferguson Block
77 Wellesley Street West
Toronto, Ontario
M7A 1Z8

Dear Mr. Fulton:

I have the honour to present herewith the Annual Report of the Ontario Telephone Service Commission for the year ending December 31, 1986.

Respectfully submitted,

V. W. Bielski, Q.C.
Chairman.

ONTARIO TELEPHONE SERVICE COMMISSION

1986 ANNUAL REPORT

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CHAIRMAN'S MESSAGE

It is my pleasure and privilege to present the Ontario Telephone Service Commission's Annual Report for 1986. It was a year of change in the telecommunications industry which brought a wide array of challenging issues before this Commission.

As the telecommunications industry has become increasingly competitive, there have been more products and services available from a larger number of providers. It has often been the case that the regulated industry has been in a competitive position with players outside of the regulatory framework. It has also been the case that decisions made by other regulatory Commissions and Boards have had an impact on Ontario's Independent Telephone Industry.

The challenge for this Commission has been to ensure that these changes emerge in the public interest and need as outlined in its mandate. This has meant being vigilant of change, that is, not only listening to the concerns of the industry and the public, particularly in the public hearing process, but also it has meant acting expeditiously.

It seems the trend has been set.

The Commission is looking forward to the challenges of 1987.

V. W. Bielski, Q.C.,
Chairman.

THE COMMISSION

The Ontario Telephone Service Commission is a provincial regulatory body which is responsible to hear and decide all applications filed by the industry as well as the public and to proceed on such matters. The Commission issues Orders and directions as is necessary for the regulation of the thirty independent telephone systems in Ontario. In 1986, the Commission consisted of a Chairman, Vice-Chairman and five members, as appointed by the Lieutenant Govenor in Council.

Chairman	Mrs. V. W. Bielski, Q.C.
Vice-Chairman	Ms. A. E. Stahmer
Member	Mr. D. A. Austin
Member	Mrs. G. Dale
Member	Mr. R. Grezla
Member	Mr. G. Klosler
Member	Mr. G. C. Rennick

The Commission is assisted by a staff of nine. The following chart outlines the present organizational structure of the Commission.

COMMISSION STAFF ORGANIZATIONAL STRUCTURE

The Commission's governing statute is the Telephone Act, R.S.O. 1980, c.496, as amended by 1983, c.71, and in 1986 the Commission issued 172 Orders.

The following is a summary of the number of Orders issued in respect to the purpose and the section under the Act.

SECTION	NO. OF ORDERS
6 - Jurisdiction of the Commission	3
10 - Previous Order reviewed revoked or amended	4
12 - Sufficiency of rates for telephone systems	1
14 - Power to hear complaints	2
22 - General Orders	1
47 - Sale of municipal system	1
73 - Date of annual meeting of municipal telephone system	2
96 - Approval of agreements for interexchange of service between systems	43
102 - Agreements affecting cost of service	1
105 - Approval of telephone service rates	102
108 - Change in depreciation rates	7
109 - Approval to issue stocks, bonds or indebtedness	6
115 - Prescribing filing date of annual returns	1
TOTAL	174

The Commission held three public hearings, one in Iroquois Falls and two in Toronto.

CUSTOMER COMPLAINTS AND INQUIRIES

Also, pursuant to section 6 of the Telephone Act, the Commission has the mandate to hear all applications of complaints and inquiries from customers concerning the quality of service, rates and management policies of their telephone systems.

Telephone systems have an exclusive right to provide local telephone service in their respective territories. While customers may not have a choice as to which system serves them, the statutory law ensures that adequate and efficient service must be available to all customers in the territory in which the telephone systems operate.

Customers can seek recourse from the Commission should they have a dispute with their telephone system. In 1986, the Commission received approximately 144 individual submissions, complaints and inquiries.

MAJOR DECISIONS

CONTROL-TEL/WIGHTMAN TELEPHONE LIMITED

The Commission, on October 8, 1986, issued Order No. 4915 as a result of a complaint filed by Control-Tel Limited that Wightman Telephone Limited was not providing certain services.

Control-Tel Limited (Control-Tel) filed a letter of complaint dated September 27, 1985 with the Commission that Wightman Telephone Limited (Wightman) refused to provide certain services including PBX trunks, local loops, fifty pair cable, telephone answering service connections, tie trunks, and Direct Inward Dialing service. In a related complaint, Control-Tel stated that its office was having difficulty in receiving incoming calls due to false busy signals.

From the inception of the complaint filed by Control-Tel, the Commission attempted to have both parties resolve the dispute by requiring them to file comments and responses within reasonable time. This process, which spanned a time-frame of several months, eliminated several of the earlier issues. The matters outstanding as of the date of the Commission's Order were;

- the provisioning of Direct Inward Dialing,

- the provisioning of local loops, and

- the problems associated with incoming calls at Control-Tel being blocked due to false busy signals.

In the matter of the provisioning of Direct Inward Dialing (DID) service, the Commission gave both parties several opportunities to file and respond to evidence on the record.

In reviewing the evidence the Commission found that:

- the demand for DID was made by one complainant only, Control-Tel;

- DID could not be provided from a step by step exchange except through extraordinary expenditures on the part of the system;

- the telephone system indicated that it would be in a position to provide DID when it installs a digital switch in the early 1990s.

The Commission determined that it was not in the public interest to order Wightman to spend a significant sum of money which would have to be recovered from the general body of subscribers to install equipment which would become redundant when a new digital switch was installed. Accordingly, the Commission found that Wightman did not have to provide DID to the one customer, Control-Tel at this time.

The local loops requested by Control-Tel were all provided with the exception of one loop which required Commission approval as a special assembly. The Commission in its Order directed Wightman to prepare a special facility tariff and to file the tariff with the Commission.

Throughout the correspondence, Control-Tel had mentioned that it was experiencing difficulties with incoming calls to its location because of false busy signals. The allegation contained in Control-Tel's letter of August 11, 1986, for example, was that "incoming calls continue to be blocked by lack of paths through the Wightman Gorrie S.U." (Selector Units).

Wightman responded to the allegations of false busy signals in a letter of September 5, 1986. Wightman stated that their trouble report log showed no complaints regarding this problem. They further stated that if the problem was indeed with the Central Office, customers other than Control-Tel would be experiencing problems. They also indicated that a check with Bell Canada's Switched Network Analysis Centre confirmed that no troubles had been reported.

The Commission concluded that any false busy problems were not serious and to the extent that they existed were on an intermittent nature.

SALE OF THE COLDWATER MUNICIPAL TELEPHONE SYSTEM

On October 4th, 1986, the Ontario Telephone Service Commission received an application from the Commissioners for the Telephone System of the Municipality of Coldwater (Coldwater MTS) for an Order approving the sale of the operations and fixed assets of the Coldwater MTS to Amtelecom Group Inc. (Amtelecom) as well as an Order dispensing with the obtaining of an Approval By-law from the initiating Municipality, being the Municipal Corporation of the Village of Coldwater. A public hearing of the application was held at Toronto on December 15, 1986.

The Application raised essentially two issues. These were:

1. Is the sale of the CMTS in the public interest?

2. Does the Commission have the jurisdiction to order the Village of Coldwater as trustee to make title to the assets of the telephone system on its sale?

With respect to the first issue, the Commission, in order No. 4535, laid out the following test in determining whether or not a sale of a telephone system is in the public interest:

> ...it is critical in respect to the sale of a telephone system to ensure that those acquiring it will be in a position to provide an adequate and efficient telephone service for the public at just and reasonable prices.
>
> (emphasis added)

The material filed and the argument of interested parties at the hearing raised a number of concerns which directly relate to the test outlined above:

- the quality of service that the buyer could provide,

- the proposed capital structure,

- future rate applications, and

- the purchase price.

Taking all the written material and evidence before it into consideration, including the evidence of those concerned persons who appeared at the hearing, the Commission was of the view that the sale of Coldwater MTS to Amtelecom in trust for Coldwater Communications Inc., is in the public interest.

With respect to the second issue, two concerns were examined:

1) The Jurisdiction of the Commission to Entertain the Application of the Commissioners of the Coldwater MTS

The basis of the concern appeared to be that if the number of subscribers voting for the acceptance of the Amtelecom bid included ineligible subscribers then the vote could be defective and the Commission might not have the jurisdiction to hear the application for the sale of the telephone system.

The Commission believes that it does not have the jurisdiction to determine who specifically are subscribers and should accept the

determination made by the Commissioners until such time as a Court of competent jurisdiction rules otherwise. The final determination of the number of subscribers is not a matter which affects the jurisdiction of the Commission to entertain an application for the sale of a subscriber-owned telephone system.

Therefore the Commission concluded that it has the jurisdiction to entertain the Application.

2) The Jurisdiction of the Commission to Order the Village of Coldwater to make Title to the Assets of the Coldwater MTS

The evidence before the Commission at the hearing indicated that the Council of the Village of Coldwater had not passed a by-law pursuant to section 47(1) of the Telephone Act in order to give effect to the decision of the subscribers to sell Coldwater MTS. It appeared from the evidence that because of various conflicts of interest involving four of the five members of the Council, there had been difficulty in achieving a quorum for the purpose of dealing with the matter. The District Court of Ontario, however, made its decision that two members of the Town Council were not in conflict.

The record disclosed a reluctance on the part of Council to deal with the matter of the sale at all. The Commission, therefore, had to deal with the matter of the approval of the sale of Coldwater MTS but also deal with the jurisdictional issues regarding the obligations of the Council.

The Commission considered that the Telephone Act defines clearly a trust relationship between the Council of the initiating municipality and the subscribers.

The beneficiaries of the trust are the subscribers and the subscribers at two meetings voted overwhelmingly to sell the telephone system. It was the view of the Commission that it was the duty of the Council of the initiating municipality to deal with trust assets in accordance with the expressed wishes of the beneficiaries of the trust. The Commission on December 19, 1986 issued Order No. 4934 approving the sale of Coldwater MTS to Amtelecom Group Inc. Also, the Commission ordered the municipality to pass a by-law approving the proposed sale of the telephone system in order to complete the transaction or to take such other lawful steps as are necessary, in order to give effect to the decision of the subscribers to sell the assets of the telephone system. The municipality was required to make a decision within ten days of the date of the Commission's Order.

ABITIBI-PRICE INC. - RATE APPLICATION

The application was filed with the Commission on June 20, 1985 requesting an overall increase in local service rates of 21.4% which if approved would provide an additional annual revenue of $20,092.00. The Commission held a public hearing regarding the application in Iroquois Falls on the evening of April 29, 1986.

In approving any application the Commission must be satisfied that the evidence meets the rate of return requirements of section 12 of the Telephone Act. The Commission was unable to come to a decision on the application in that the telephone operations were reflected as part of Abitibi-Price's paper operation. Abitibi-Price did not provide proper cost allocation to telephone accounts and therefore the Commission was unable to determine a revenue requirement.

The Commission issued Order No. 4900 dated September 04, 1986. The Order denied the application and suggested to Abitibi-Price that they review their accounting procedures and develop an allocation procedure which treats the telephone system as a stand-alone entity.

REGULATORY ISSUES

CRTC TELECOM DECISION 86-17 - LONG DISTANCE RATE DISCOUNT TRAFFIC AGREEMENT REVIEW

On October 14, 1986, the Canadian Radio-television and Telecommunications Commission (CRTC) rendered Bell Canada - Review of Revenue Requirements for the Years 1985, 1986, 1987, Telecom Decision CRTC 86-17. The decision concluded a review of Bell's financial position, which was initiated by CRTC Telecom Public Notice 1985-85, dated 23 December 1985. In that Public Notice the CRTC noted that the appropriate rate of return for Bell Canada had not been reviewed since 1981. Given Bell's financial forecasts at that time, the CRTC considered it appropriate to review, in a public process, changes in economic and financial conditions since Telecom Decision CRTC 81-15 and the impact of Bell's corporate reorganization on its rate of return.

The Commission recognized that many of the telephone systems under its jurisdiction earn a high percentage of their total revenue through toll. It was also clear to the Commission that given the method of calculation of toll settlements and the current uniformity of long distance rates between Independent Telephone Systems and Bell Canada, CRTC Telecom Decision 86-17 would have an impact on the revenues of the Independent Systems.

Soon after the CRTC Decision had been issued, a number of applications to increase either local or long distance rates were filed with the Commission. The applications were based on anticipated toll revenue loss as a result of the CRTC Decision to order Bell Canada to reduce its long distance rates.

The Commission initiated a public hearing to investigate the toll sharing arrangement between the Independents and Bell Canada vis-a-vis the Traffic Agreement. The hearing, aside from reviewing the Traffic Agreement also examined the magnitude of the impact on toll reduction as well as the appropriate response with regard to the public interest. The hearing was held on December 09, 1986 and the Commission heard evidence not only from a number of Independents but from Bell Canada and the Ontario Northland Transportation Commission as well.

During the course of this proceeding, this Commission heard testimony from many of the Independent Telephone Systems. Each System expressed concern about the impact of CRTC Telecom Decision 86-17 on their total revenues. Because the impact of the reduced toll rates is immediate, many of the Systems said they would be forced, in addition to applying for rate relief through local rate increases, to cut back construction expenditures in order to maintain their revenue requirement. The Systems admitted that there would be a stimulation factor involved, in that the lower rates would encourage more calling. The estimates presented by Bell Canada at the hearing were based on a 20% reduction in toll revenue with a stimulation factor of 4.5%. However, the supporting evidence regarding the toll reduction assumptions was not conclusive.

The Commission was convinced that the CRTC Telecom Decision 86-17 may have an impact on the Independents and as such would have to be dealt with expeditiously. However, the Commission was not satisfied with the estimates of the impact indicated at this hearing. Given the very different circumstances of each Independent, it was not clear that the assumptions made with regard to the stimulation factor were uniformly relevant.

As a result of the hearing, the Commission had no choice but to review the financial situation of each telephone system individually with regard to the impact of loss in toll revenue as a result of CRTC Telecom Decision 86-17. The review has begun with those Systems that have filed for rate relief. Thereafter others will be reviewed in an order and time-frame as determined by the Commission. This review process will be done recognizing the immediacy of the impact on total revenues on the Independents.

THUNDER BAY TELECOMMUNICATIONS - TELECO SUPPLY COMPLIANT

The Commission received a complaint from Teleco Supply Co. Ltd. (Teleco) on March 26, 1986 with respect to certain practices of Thunder Bay Telecommunications (TBT). Teleco, a telecommunications equipment supplier claimed that TBT was violating Commission Order No. 4276 which permitted terminal attachment to the telephone systems and provided conditions for telephone systems to sell equipment. Included in the complaint were a series of allegations regarding the business conduct of the staff of TBT.

The Commission, after receiving comments from TBT issued Order No. 4862 dated August 11, 1986, directing TBT to make various filings and financial information available to the Commission within 60 days. TBT filed an application to amend the Order however the application was denied and Order No. 4862 was permitted to stand.

The Commission received the filings and anticipated further action on this case in the early part of 1987.

DIRECT DISTANCE DIALING

The Commission is aware that there are some customers in six rural exchanges that do not have direct distance dialing service. This means that in those areas the operator must be used to either place or receive long distance calls. Once direct distance dialing is provided, long distance calls will be processed automatically, without operator assistance.

The customers of these exchanges are anxious to receive direct distance dialing service as soon as possible. While the Commission is sensitive to the customers' wishes, it is also cognizant that the conversion is expensive and must be budgeted and implemented over a time-frame of two years. This implementation process will ensure that all the customers of the telephone entity will not be overburdened with the expense of this project. The Commission has also been advised that the carrier providing long distance service must also be involved in the conversion.

The Commission is monitoring the progress of the direct distance dialing conversion project and anticipates full conversion by 1989.

APPENDIX (i)

Type of Entity of the Independent Telephone Systems Operating in Ontario in 1986.

	SYSTEMS		TELEPHONES	
	No.	%	No.	%
Systems operated as public utilities by municipal corporations				
Municipal Systems	5	16.7	71,535	40.1
Incorporated companies	9	30.0	25,185	14.1
	16	53.3	81,807	45.8
TOTAL:	30	100.0	178,527	100.0

APPENDIX (ii)

Size Distribution of the Independent Telephone Systems Operating in Ontario 1985.

No. of Telephones	No. of Systems	Percent (rounded)
0 - 500	1	3.0
501 - 1,000	5	17.0
1,001 - 2,000	10	33.0
2,001 - 3,000	5	17.0
3,001 - 4,000	4	13.0
4,001 - 5,000	1	3.0
5,001 - 10,000	2	7.0
10,001 - 50,000	0	0.0
50,001 - 100,000	2	7.0
	30	100.0

APPENDIX (iii)

Net growth of the Telephone Industry in Ontario since 1980.

Dec. 31	No. of Systems	*Network Access Lines or Main Telephones	% Change
1980	31	162,887	
1981	31	165,687	1.70
1982	31	167,568	1.10
1983	31	171,421	2.30
1984	30	174,741	2.40
1985	30	178,527	2.20

*Represents Main Telephones prior to 1985.

APPENDIX (IV)

SUMMARY OF INDEPENDENT TELEPHONE SYSTEMS DATA AS AT DECEMBER 31, 1986.

	NAME OF SYSTEM	OPERATING HEAD	ADDRESS AND TELEPHONE NUMBER	EXCHANGES	NETWORK ACCESS LINES
3	Abitibi-Price Incorporated	F. R. Robar Electrical Superintendent	Iroquois Falls P0K 1E0 (705) 258-3241	Iroquois Falls	759
3	Amtelecom Incorporated	D. W. Ingram President and General Manager	18 Sydenham Street Aylmer N5H 1L2 (519) 773-8441	Aylmer Cambray Dyer's Bay Lion's Head Port Burwell Stokes Bay Straffordville Tobermory	4,870 700 242 925 637 110 1,047 638
					9,169
2	Blanshard Municipal Telephone System	B. W. Skinner Manager	Kirkton N0K 1K0 (519) 229-8933	Granton Kirkton Sebringville Uniondale	564 970 1,136 444
					3,114
2	Brooke Municipal Telephone System	E. Chapman Manager	315 Park Street Dresden N0N 1K0 (519) 683-2055	Alvinston (S) Inwood Watford (S)	305 501 550
					1,356
2	Bruce Municipal Telephone System	J. T. Scurfield Manager	P.O. Box 580 Kincardine N2Z 2Z1 (519) 396-3322	Kincardine Paisley Port Elgin Tiverton	3,881 896 3,585 1,140
					9,502
1	Cochrane Public Utilities Commission	R. V. Nichols General Manager Secretary-Treasurer	153 Sixth Avenue P.O. Box 640 Cochrane P0L 1C0 (705) 272-4232	Cochrane	2,527

APPENDIX (IV)

SUMMARY OF INDEPENDENT TELEPHONE SYSTEMS DATA AS AT DECEMBER 31, 1986.

	NAME OF SYSTEM	OPERATING HEAD	ADDRESS AND TELEPHONE NUMBER	EXCHANGES	NETWORK ACCESS LINES
2	Coldwater Municipal Telephone System	I. Murray Manager	P.O. Box 202 Coldwater L0K 1G0 (705) 686-3698	Coldwater	980
1	Dryden Municipal Telephone System	J. C. Callan Secretary and Business Manager	30 Van Horne Avenue Dryden P8N 2A7 (807) 223-2225	Dryden	3,476
3	Durham Telephones Limited	J. E. Downs General Manager	63 Brule Gardens Toronto M6S 4J5 (416) 767-4042	Cavan Millbrook	424 994 1,418
2	Gosfield North Municipal Telephone System	J. Helkie Manager	P.O. Box 130 Cottam N0R 1B0 (519) 839-4734	Cottam	1,198
2	Hay Municipal Telephone System	W. H. Wagner Manager and Secretary-Treasurer	P.O. Box 99 Zurich N0M 2T0 (519) 236-4333	Dashwood Grand Bend Zurich	445 2,103 1,068 3,616
2	Huron and Kinloss Municipal Telephone System	G. Grubb Manager	P.O. Box 220 Huron Street Ripley N0G 2R0 (519) 395-2625	Dungannon Ripley	895 1,809 2,704
3	Hurontario Telephones Limited	K. V. Stevens Manager	P.O. Box 59 Thedford N0M 2N0 (519) 296-4926	Port Franks Thedford	1,124 601 1,725
1	Keewatin Municipal Telephone System	C. Wasacase Chairman of Board Municipal Council	P.O. Box 139 Keewatin P0X 1C0 (807) 547-2881	Keewatin	1,000

APPENDIX (IV)

SUMMARY OF INDEPENDENT TELEPHONE SYSTEMS DATA AS AT DECEMBER 31, 1986.

	NAME OF SYSTEM	OPERATING HEAD	ADDRESS AND TELEPHONE NUMBER	EXCHANGES	NETWORK ACCESS LINES
1	Kenora Municipal Telephone System	G. Dunford Operating Head	P.O. Box 1110 Kenora P9N 3X7 (807) 468-7046	Kenora	4,618
3	Lansdowne Rural Telephone Company Limited	W. A. Grier General Manager	P.O. Box 9 Lansdowne K0E 1L0 (613) 659-2221	Lansdowne	1,496
3	Manitoulin Island Telephone Company Limited	D. W. Ingram General Manager	18 Sydenham Street East Aylmer N5H 1L2 (519) 773-8441	Manitowaning Mindemoya	983 989 1,972
2	Mornington Municipal Telephone System	E. J. Bay Secretary-Treasurer	16 Mill Street East Milverton N0K 1M0 (519) 595-8331	Milverton	1,605
3	North Frontenac Telephone Corporation Limited	H. J. Schmidt Secretary-Treasurer	P.O. Box 130 Baden N0B 1G0 (519) 634-5300	Parham Sharbot Lake	559 878 1,437
3	North Norwich Telephones Ltd.	K. V. Stevens Manager	P.O. Box 33 Burgessville N0J 1C0 (519) 424-9801	Burgessville Norwich (S) Woodstock (S)	873 328 335 1,536
3	North Renfrew Telephone Company Limited	W. Vandekemp Manager	P.O. Box 70 Beachburg K0J 1C0 (613) 582-3600	Beachburg Pembroke (S) Westmeath	583 298 369 1,250

APPENDIX (IV)

SUMMARY OF INDEPENDENT TELEPHONE SYSTEMS DATA AS AT DECEMBER 31, 1986.

	NAME OF SYSTEM	OPERATING HEAD	ADDRESS AND TELEPHONE NUMBER	EXCHANGES	NETWORK ACCESS LINES
3	Northern Telephone Limited	M. W. Cooper President and Chief Executive Officer	25 Paget Street Box H New Liskeard P0J 1P0 (705) 647-7311	Abitibi Canyon	31
				Calstock	110
				Cobalt	874
				Cochrane (S)	747
				Connaught	187
				Detour Lake	21
				Earlton	951
				Elk Lake	245
				Englehart	1,651
				Fauquier	249
				Gowganda	79
				Haileybury	1,926
				Hearst	3,033
				Iroquois Falls	2,115
				Kamiskotia	75
				Kapuskasing	5,288
				Kirkland Lake	5,309
				Larder Lake	454
				Latchford	152
				Matachewan	192
				Matheson	779
				Mattice	354
				Moonbeam	622
				New Liskeard	4,049
				Opasatika	149
				Opishing	13
				Ramore	390
				Smooth Rock Falls	947
				South Porcupine	3,224
				Swastika	836
				Timmins	16,597
				Virginiatown	461
					52,110
3	Otonabee Telephones Limited	J. E. Downs General Manager	63 Brule Gdns Toronto M6S 4J5 (416) 767-4042	Keene	1,062
3	People's Telephone Company of Forest, Limited (The)	R. K. Sutherland General Manager	P.O. Box 700 Forest N0N 1J0 (519) 786-2351	Aberarder	710
				Arkona	504
				Forest	2,360
					3,574

APPENDIX (IV)

SUMMARY OF INDEPENDENT TELEPHONE SYSTEMS DATA AS AT DECEMBER 31, 1986.

	NAME OF SYSTEM	OPERATING HEAD	ADDRESS AND TELEPHONE NUMBER	EXCHANGES	NETWORK ACCESS LINES
3	Roxborough Telephone Company Limited	J. W. Beach Manager	P.O. Box 179 Moose Creek K0C 1W0 (613) 538-2800	Moose Creek	429
3	South Bruce Rural Telephone Company Limited	L. E. Hale Manager	1 Clinton Street Teeswater N0G 2S0 (519) 392-6807	Mildmay Teeswater	1,300 1,200 2,500
1	Thunder Bay Telecommunications	S. Hacio Manager	241 Vickers Street South Thunder Bay P7E 1J5 (807) 623-2121	Court Street Current River MacKenzie Murillo Riverview Rosslyn Shuniah Vickers Street	19,101 2,810 831 751 11,902 1,510 7,438 17,382 61,725
2	Tuckersmith Municipal Telephone System	M. Graham Secretary-Treasurer	R.R. #1 Varna N0M 2R0 (519) 482-9908	Bayfield Clinton (S) Hensall (S) Seaforth (S)	919 382 374 451 2,126
3	Westport Telephone Company	H. A. Lynn Manager	P.O. Box 252 Westport K0G 1X0 (613) 273-2121	Westport	1,486
3	Wightman Telephone Limited	R. Wightman President	P.O. Box 70 Clifford N0G 1M0 (519) 327-8012	Ayton Clifford Gorrie Neustadt	665 327 335 799 2,126
	TOTAL:				183,596

APPENDIX (IV)

SUMMARY OF INDEPENDENT TELEPHONE SYSTEMS DATA AS AT DECEMBER 31, 1986.

	NAME OF SYSTEM	OPERATING HEAD	ADDRESS AND TELEPHONE NUMBER	EXCHANGES	NETWORK ACCESS LINES
		GROUPS: 1. Systems established under The Telephone Act by municipal corporations and operated as public utilities. 2. Systems established under The Telephone Act by, and vested in municipal corporations in trust for the benefit of the subscribers and operated by the municipal council or by a commission elected by the subscribers. 3. Incorporated companies.			

(v) COMMISSION ORDERS ISSUED - 1986

ORDER	DATE ISSUED	APPLICANT	PURPOSE
4774	86 01 28	Huron & Kinloss MTS	Extension - October 31, 1986
4775	86 01 28	North Frontenac Tel. Co. Ltd.	Extension - September 30, 1986
4776	86 01 28	Thunder Bay Telecommunications	Rates - Miscellaneous Equipment
4777	86 01 30	Amtelecom Inc.	Rates - Miscellaneous Equipment
4778	86 01 30	Coldwater MTS	Rates - Miscellaneous Equipment
4779	86 01 30	Brooke MTS	Rates - Non-Published Number
4780	86 01 30	Dryden MTS	Rates - Miscellaneous Equipment
4781	86 01 30	Thunder Bay Telecommunications	Connection of facilities - TBT/CNCP
4782	86 01 30	Thunder Bay Telecommunications	Connection of facilities - TBT/CNCP
4783	86 01 30	Lansdowne Rural Tel. Co. Ltd.	Extension - March 15, 1986
4784	86 02 04	Lansdowne Rural Tel. Co. Ltd.	Rates - Increase in N.S.F. Cheque Charge ($7.50)
4785	86 02 07	Hay MTS	Rates - Depreciation
4786	86 02 07	Durham Telephones Limited	Rates - Depreciation
4787	86 02 11	Thunder Bay Telecommunications	Revision to App.1, section 1.3 & App.2, sec.2.7 to T.A.
4788	86 02 11	Kenora MTS	Rates - Custom Calling Services
4789	86 02 11	Lansdowne Rural Tel. Co. Ltd.	Rates - SKI and Meritor Key Systems Equipment
4790	86 02 11	Wightman Telephone Limited	Rate - PBX Trunk Rate
4791	86 02 17	Bruce MTS	Rate - Coin Telephone Charge - $0.25
4792	86 02 25	Thunder Bay	Rates - Miscellaneous Equipment
4793	86 02 25	Kenora MTS	Rates - Miscellaneous Equipment
4794	86 02 25	Lansdowne Rural Tel. Co. Ltd.	Rates - Depreciation
4795	86 02 26	Hay MTS	Date of Annual Meeting - April 9, 1986
4796	86 03 14	Amtelecom Inc.	Rates - Miscellaneous Equipment
4797	86 03 14	Lansdowne Rural Tel. Co. Ltd.	Rates - Miscellaneous Equipment
4798	86 03 25	Amtelecom Inc.	Rate - Miscellaneous Equipment
4799	86 03 25	People's Telephone Company	Rate - Locality Rate Area

(v) COMMISSION ORDERS ISSUED - 1986

ORDER	DATE ISSUED	APPLICANT	PURPOSE
4800	86 03 25	People's Telephone Company	Rates - Delphi Tel. System & Signature Tel. Set
4801	86 03 25	Coldwater MTS	Rates - EK-308 KSU
4802	86 03 25	North Norwich Telephone Ltd.	Rates - Loud Ringer - Delphi Set
4803	86 03 25	Kenora Municipal Telephone System	Rates for Vantage 8/Esprit Telephone Set
4804	86 03 25	Hurontario Telephones Limited	Rates - Loud Ringer - Dephi Set
4805	86 03 26	North Norwich Telephones Ltd.	Amendment to Order No. 4772
4806	86 03 26	Blanshard MTS	Amendment to Order No. 4653
4807	86 03 26	Westport Telephone Company Limited	Rates - 4-Party Business Line Access Charge
4808	86 03 26	Thunder Bay Telecommunications	Rates - Miscellaneous Equipment
4809	86 03 26	Northern Telephone Limited	Rates - Signature Telephone Set
4810	86 03 27	Amtelecom Inc.	Rate - N.S.F. Cheque Charge
4811	86 04 27	Manitoulin Island Tel. Co. Ltd.	Rate - N.S.F. Cheque Charge
4812	86 03 27	Bruce MTS	Annual Meeting - May 30, 1986
4813	86 03 27	Thunder Bay Telecommunications	Rate Unbundling
4814	86 04 01	Cochrane P U C	Date for filing of required annual returns
4815	86 04 01	Huron (Municipality)	Rate - Late Payment Charge
4816	86 04 01	Mornington (Municipality)	Rate - Late Payment Charge
4817	86 04 18	Northern Telephone Limited	Segregated Accounts Plan
4818	86 04 24	Abitibi-Price Inc.	Rate - Late Payment Charge
4819	86 04 24	Northern Telephone Limited	Approval of App.B, section VII to T.A. with ONTC
4820	86 04 24	South Bruce Rural Tel. Co. Ltd.	Rate - Late Payment Charge
4821	86 04 24	South Bruce Rural Tel. Co. Ltd.	Rate - N.S.F. Cheque Charge
4822	86 04 24	Tuckersmith MTS	Rate - Security Deposit Charges
4823	86 04 28	Thunder Bay Telecommunications	Temporary Waiver of the Administration Charge Portion of MESC
4824	86 04 28	Lansdowne Rural Telephone Company	Rate for 208BA Modem
4825	86 04 28	Lansdowne Rural Telephone Company	Further extension to time re: 4-Party Service

(v) COMMISSION ORDERS ISSUED - 1986

ORDER	DATE ISSUED	APPLICANT	PURPOSE
4826	86 04 28	Northern Telephone Limited	Rate for a wall mounted jack
4827	86 04 28	Kenora Municipal Telephone System	Rate for Trunk Hunting Services
4828	86 04 28	Hurontario Telephone Limited	Coin telephone charge
4829	86 04 28	Hurontario Telephone Limited	Semi-public coin telephone rate
4830	86 04 29	Hay MTS	Rates - Foreign Exchange Service between system exchanges
4831	86 04 29	North Frontenac Tel. Co. Ltd.	Rate - To change NSF cheque charges
4832	86 05 21	Amtelecom Inc.	Rate - Signature Telephone Set
4833	86 05 21	Kenora MTS	Rate - Signature Telephone Set
4834	86 05 21	Lansdowne Rural Telephone Company	Rate - Ditto Plus Set
4835	86 05 23	People's Tel. Co. of Forest, Ltd.	Rates - 616 Delphi and 612 Busy Lamp Field
4836	86 05 23	Amtelecom Inc.	Refinance Existing Indebtedness/Issue Add. Evid. of Indeb.
4837	86 05 23	Manitoulin Island Tel. Co. Ltd.	Refinance Existing Indebtedness
4838	86 05 27	Hay MTS	Rates - Foreign Exchange Circuits
4839	86 05 30	Keewatin MTS	Rates - Non-Recurring Service Charge (MESC)
4840	86 05 30	Dryden MTS	Rates - Telex and Data Loop
4841	86 05 30	Huron & Kinloss MTS	Rates - Miscellaneous Equipment
4842	86 06 04	Manitoulin Island Telephone Company	CRT Supplement Agreement with Bell Canada
4843	86 06 06	People's Tel. Co. of Forest, Ltd.	Rates - 612BP Back Up Power for 612 and 616 Tie Key System
4844	86 06 06	Thunder Bay, Telecommunications	Indebtedness
4845	86 06 06	Westport Telephone Company Ltd.	Rates - for the EX-1040 Uniden Telephone Set
4846	86 06 10	Brooke Municipal Telephone System	NSF cheque charges
4847	86 06 10	Amtelecom Inc.	Rates - Touch Tone Feature rate
4848	86 06 24	North Frontenac Tel. Corporation Limited	Rate - L. D. Directory Assistance service charge to U.S.($.50)
4849	86 06 24	Manitoulin Island Telephone Company	Flat Rate - PBX Service
4850	86 06 30	Amtelecom Inc.	Rates - Custom Calling Features
4851	86 06 30	Manitoulin Island Telephone Company	Rates - Touch Tone Features
4852	86 06 30	Manitoulin Island Telephone Company	Rates - Custom Calling Features
4853	86 06 30	Wightman Telephone Limited	Rate - Chime Bell

(v) COMMISSION ORDERS ISSUED - 1986

ORDER	DATE ISSUED	APPLICANT	PURPOSE
4854	86 06 30	Hurontario Telephone Limited	Rates - Delphi Key Service Units
4855	86 06 30	Westport Telephone Company Limited	Rate - 199-D Tone Ringer
4856	86 06 30	Westport Telephone Company Limited	Rate L1QA1 Extension Ringer
4857	86 06 30	Kenora Municipal Telephone System	Rates - Vantage 12 Key System Unit
4858	86 06 30	North Norwich Telephone Limited	Rates - Delphi Key Service Units
4859	86 06 30	Thunder Bay, Telecommunications	Rates - Miscellaneous Equipment
4860	86 06 30	Thunder Bay, Telecommunications	Rates - I.B.N. Service Equipment and Featurers
4861	86 07 07	Hurontario Telephone Limited	Rate for Semi-Public Coin Telephone
4862	86 07 07	Teleco Supply Co. Ltd.	Order No. 4276 - Compliance
4863	86 07 07	Keewatin M.T.S.	Rates - Miscellaneous Equipment
4864	86 07 21	Hurontario Telephones Limited	Evidence of Indebtedness - $1,325,000)
4865	86 07 29	Brooke M.T.S.	Rates - Tie Key System
4366	86 07 29	North Norwich Telephones Ltd.	Service System Agreement
4867	86 07 29	Tuckersmith M.T.S.	Service System Agreement - Bell Canada
4868	36 07 30	Huron & Kinloss MTS	Miscellaneous Rate Application: Contemprette
4869	86 08 11	Thunder Bay Telecommunications	Request OTSC review and amend Order No. 4862
4870	86 08 12	Thunder Bay Telecommunications	DID Trunk
4871	86 08 18	Dryden MTS	Rapport and Unity Telephone
4872	86 09 02	Huron and Kinloss MTS	4-Party rates
4873	86 09 02	Dryden MTS	Miscellaneous rates
4874	86 09 03	Blanshard MTS	Traffic Agreement with Bell Canada
4875	86 09 03	Brooke MTS	Traffic Agreement with Bell Canada
4876	86 09 03	Bruce MTS	Traffic Agreement with Bell Canada
4877	86 09 03	Coldwater MTS	Traffic Agreement with Bell Canada
4878	86 09 03	Dryden MTS	Traffic Agreement with Bell Canada
4879	86 09 03	Durham Telephones Limited	Traffic Agreement with Bell Canada
4380	86 09 03	Gosfield North MTS	Traffic Agreement with Bell Canada
4881	86 09 03	Hay MTS	Traffic Agreement with Bell Canada

(v) COMMISSION ORDERS ISSUED - 1986

ORDER	DATE ISSUED	APPLICANT	PURPOSE
4882	86 09 03	Huron and Kinloss MTS	Traffic Agreement with Bell Canada
4883	86 09 03	Hurontario Telephones Limited	Traffic Agreement with Bell Canada
4884	86 09 03	Keewatin MTS	Traffic Agreement with Bell Canada
4885	86 09 03	Kenora MTS	Traffic Agreement with Bell Canada
4886	86 09 03	Lansdowne Rural Telephone Co. Ltd.	Traffic Agreement with Bell Canada
4887	86 09 03	Manitoulin Island Tel. Co. Ltd.	Traffic Agreement with Bell Canada
4888	86 09 03	Mornington MTS	Traffic Agreement with Bell Canada
4889	86 09 03	North Frontenac Tel. Co. Ltd.	Traffic Agreement with Bell Canada
4890	86 09 03	North Norwich Telephones Ltd.	Traffic Agreement with Bell Canada
4891	86 09 03	North Renfrew Tel. Co. Ltd.	Traffic Agreement with Bell Canada
4892	86 09 03	Otonabee Telephones Limited	Traffic Agreement with Bell Canada
4893	86 09 03	People's Tel. Co. of Forest, Ltd.	Traffic Agreement with Bell Canada
4894	86 09 03	Roxborough Tel. Co. Ltd.	Traffic Agreement with Bell Canada
4895	86 09 03	South Bruce Rural Tel. Co. Ltd.	Traffic Agreement with Bell Canada
4896	86 09 03	Thunder Bay Telecommunications	Traffic Agreement with Bell Canada
4897	86 09 03	Tuckersmith MTS	Traffic Agreement with Bell Canada
4898	86 09 03	Westport Telephone Company	Traffic Agreement with Bell Canada
4899	86 09 03	Wightman Telephone Limited	Traffic Agreement with Bell Canada
4900	86 09 04	Abitibi-Price Inc.	Rates - Local Telephone Service
4901	86 09 05	Hay MTS	Rates - Voice Paging System
4902	86 09 05	Hay MTS	Rates - Signature Telephone
4903	86 09 05	Hurontario Telephones	Rate for 208 B/A Data Set
4904	86 09 05	Durham Telephone Limited	Indebtedness - $1,600,000
4905	86 09 05	Durham Telephone Limited	Agreement to Share Digital Switch with Otonabee
4906	86 09 05	North Renfrew Telephone Company	Service System Agreement with Bell Canada
4907	86 09 05	Northern Telephone Limited	New Service Offering Rate
4908	86 09 05	Otonabee Telephones Ltd.	Indebtedness - $600,000
4909	86 09 05	Hurontario Telephones	Agreement with North Norwich for sharing of Computer Billing

(v) COMMISSION ORDERS ISSUED - 1986

ORDER	DATE ISSUED	APPLICANT	PURPOSE
4910	86 09 05	Northern Telephone Limited	Appendix B, section VI to the Traffic Agreement
4911	86 09 05	North Norwich Telephones Ltd.	Agreement with Hurontario for sharing of Computer Billing
4912	86 09 05	Otonabee Telephones Ltd.	Agreement with Durham for sharing of Digital Switch
4913	86 09 05	Thunder Bay Telecommunications	Miscellaneous Rates
4914	86 10 03	Northern Telephone Limited	Rates - Locality Rate Area - Finn Road
4915	86 10 08	Wightman Telephone Limited	Direct Inward Dialing Service - Denied
4916	86 10 10	Dryden MTS	Rates - Talkto 308 Hansfree and ITT 2020 Telephone Set
4917	86 10 20	Ontario Telephone Service Commission	TTY/TDD Hearing Impaired
4918	86 10 21	Amtelecom Inc.	Rates - Miscellaneous Equipment
4919	86 10 21	Kenora MTS	Rates - Mitel SX-10 and SX-20
4920	86 10 21	Kenora MTS	Rates - Panasonic KXC-T3130 Telephone Set
4921	86 10 22	Thunder Bay, Telecommunications	CNCP - Points of Connections
4922	86 10 27	Bruce MTS	Depreciation Rates for Computer
4923	86 10 27	Thunder Bay, Telecommunications	Rates - QVF 45C - Data Circuit Card and Unity Set-Plus
4924	86 10 31	Northern Telephone Limited	Agreement for the Tri-Town & Area Central Office Modernization
4925	86 11 07	Dryden MTS	Voice Grade Local Loops.
4926	86 11 12	Huron MTS	Contemprette NTD 9293 telephone set rate
4927	86 11 12	South Bruce Rural Telephone	Key System Line Access Charge
4928	86 11 12	South Bruce Rural Telephone	Custom Calling Services
4929	86 11 12	Thunder Bay, Telecommunications	Temporary Waiver of Administration charge portion of MESC
4930	86 11 14	Thunder Bay, Telecommunications	Restructured rates for telephone service
4931	86 12 15	Northern Telephone Limited	Amendment to Order No. 4304 - Lost Lake Camp
4932	86 12 17	South Bruce Rural Telephone	Rate - Coin Telephone Charge $0.25
4933	86 12 18	Brooke MTS	Amend Appendix 6 to T.A. with Bell Canada
4934	86 12 19	Coldwater MTS	Sale of Assets

(v) COMMISSION ORDERS ISSUED - 1986

ORDER	DATE ISSUED	APPLICANT	PURPOSE
4935	86 12 31	Durham Telephones Limited	Amend Appendix 6 to T.A. with Bell Canada
4936	86 12 31	Otonabee Telephones Ltd.	Amend Appendix 6 to T.A. with Bell Canada
4937	86 12 31	Roxborough Telephone Co. Ltd.	Amend Appendix 6 to T.A. with Bell Canada
4938	86 12 31	Durham Telephones Limited	Rates - Depreciation
4939	86 12 31	Hurontario Telephones Limited	Rates - ELG Depreciation
4940	86 12 31	Hurontario Telephones Limited	Rate - Auto Answer Modem
4941	86 12 31	Kenora MTS	Rates - Vantage 48C and OX8 Station Card
4942	86 12 31	Lansdowne Rural Tel. Co. Ltd.	Rate - Uniden EX-1040
4943	86 12 31	North Norwich Telephones Ltd.	Rates - Depreciation
4944	86 12 31	North Norwich Telephones Ltd.	Indebtedness - $1,750,000
4945	86 12 31	North Renfrew Tel. Co. Ltd.	Rate - Uniden EX-1040 (2 Line Telephone Set)
4946	86 12 31	Northern Telephone Limited	Rates - 1987 Depreciation
4947	86 12 31	Otonabee Telephones Limited	Rates - Depreciation

INDEPENDENT TELEPHONE SYSTEMS - SOUTHERN ONTARIO

NO.	NAME OF SYSTEM	MAP
1	Admin-Price Inc.	1
2	Armstrong Inc.	2
3	Stanstead Municipal Telephone System	2
4	Brooke Municipal Telephone System	2
5	Bruce Municipal Telephone System	2
6	Cochrane Municipal Telephone System	1
7	Colchester Municipal Telephone System	2
8	Dryden Municipal Telephone System	1
9	Durham Telephone Limited	2
10	Enfield North Municipal Telephone System	2
11	Hay Municipal Telephone System	2
12	Huron & Kinloss Municipal Telephone System	2
13	Hurontario Telephone Limited	2
14	Keewatin Municipal Telephone System	1

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THERN ONTARIO

INDEPENDENT TELEPHONE SYSTEMS - NORTHERN ONTARIO
NO. NAME OF SYSTEM
1 Abitibi Power Company Ltd.
6 Cochrane Municipal Telephone System
8 Dryden Municipal Telephone System
14 Kenora Municipal Telephone System
15 Kenora Municipal Telephone System
22 Northern Telephone Limited
27 Thunder Bay Telecommunications
SYSTEMS OWNED BY INCORPORATED TELEPHONE COMPANIES
SYSTEMS OPERATED AS PUBLIC UTILITIES BY MUNICIPAL CORPORATIONS
MAP 1

MUNICIPAL SYSTEMS

SYSTEMS OWNED BY INCORPORATED TELEPHONE COMPANIES

Lake Nipissing

Ottawa River

McKELLAR

ROSSEAU

HUNTSVILLE

ALGONQUIN PARK

MAYNOOTH

BANCROFT

GOODERHAM

APSLEY

GILMOUR

PLEVNA

NORTHBROOK

ARDEN

MADOC

TWEED

LANARK

ALMONTE

PERTH

OTTAWA

TOLEDO

WESTPORT

Lake Simcoe

St. Lawrence

LAKE ONTARIO

TORONTO AREA

kilometres 10 0 10 20 30 40 kilometres

Miles 10 0 10 20 30 Miles

NO.	NAME OF SYSTEM	MAP
1	Abitibi-Price Inc.	1
2	Armstrong Inc.	2
3	Stratford Municipal Telephone System	2
4	Brooke Municipal Telephone System	2
5	Bruce Municipal Telephone System	2
6	Cochrane Municipal Telephone System	1
7	Colchester Municipal Telephone System	2
8	Dryden Municipal Telephone System	1
9	Durham Telephones Limited	2
10	Guelph North Municipal Telephone System	2
11	Hay Municipal Telephone System	2
12	Huron & Kinloss Municipal Telephone System	2
13	Hurontario Telephone Limited	2
14	Kenoshin Municipal Telephone System	1

NO.	NAME OF SYSTEM	MAP
15	Kenora Municipal Telephone System	1
16	Lansdowne Rural Telephone Company Limited, The	2
17	Manitoulin Island Telephone Company Limited	2
18	Mornington Municipal Telephone System	2
19	North Frontenac Telephone Corporation Limited	2
20	North Norwich Telephones Ltd.	2
21	North Renfrew Telephone Company Limited	2
22	Northern Telephone Limited	1
23	Otonabee Telephone Limited	2
24	People's Telephone Company of Forest, Limited	2
25	Rockborough Telephone Company Limited	2
26	South Bruce Rural Telephone Company Limited	2
27	Thunder Bay Telecommunications	1
28	Tuckersmith Municipal Telephone System	2
29	Westport Telephone Company Limited, The	2
30	Wightman Telephone Limited	2

ONTARIO TELEPHONE SERVICE COMMISSION

Ministry of Transportation and Communications

Ontario

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Revised 1984/85

MAP 2